

Student and Faculty Support Coordinator for Learning Technology

East Arkansas Community College is accepting applications for a Student and Faculty Support Coordinator for Learning Technology. As part of the Computer Services team, this position reports to the Director of Computer Services and is responsible for serving as an advocate for students as they navigate online, blended, web-enhanced, or remote learning, leading quality control of educational delivery and learning materials provided via technology, assisting faculty by providing training in the design and implementation of instruction through various platforms and technology, and engaging in research and analysis as to the effectiveness of practices in order to promote faculty professional development and student success, retention, and completion.

A Bachelor's degree is required, yet a Master's degree is preferred. Experience in online, distance, or remote learning with an emphasis in higher education is required, however other experiences may qualify contingent upon applicability to the position. Proficiency in Microsoft Office suite, excellent interpersonal, organizational, and communication skills, both written and oral, are required. Knowledge of higher education technology platforms, such as Blackboard and Jenzabar EX and familiarity with online conferencing platforms, such as Zoom and Microsoft Teams a plus. Ability to recognize emerging technology trends in higher education and knowledge of gamification a plus.

Please submit an EACC application, cover letter, resume', and transcript(s) to the EACC Office of Human Resources, 1700 Newcastle Road, Forrest City, AR 72335 or via email at humanresources@eacc.edu . You may access the online application at www.eacc.edu/employment . Review of applications will begin immediately and continue until the position is filled. EACC IS AN AA/EO EMPLOYER.